

# Privacy Policy for ISCorp Websites

Last Revised on 5/2020

Integrated System Corporation ("ISCorp") provides private cloud services and data management solutions to our customers. This Privacy Policy explains how ISCorp collects, uses, processes, and discloses your information. This Privacy Statement applies to the specific webpages of [www.iscorp.com](http://www.iscorp.com) and <https://support.iscorp.com/> (collectively referred to as the "website"). This Privacy Policy does not apply to information that our customers store on our system or collect using our services, including personal information of their end users. Similarly, this Privacy Policy does not apply to any offline data collection practices, to the data collection practices of any ISCorp customers, or any entities affiliated with ISCorp. This Privacy Policy also does not apply to any third party websites, services, applications, or online resources to which this website may link, frame, or otherwise reference. ISCorp takes no responsibility for the content or privacy practices of those third parties. We encourage you to carefully review the privacy policies of any third party you access. If you have any questions about this Policy, please contact us at [infos@iscorp.com](mailto:infos@iscorp.com).

## Privacy Shield

ISCorp participates in the EU-US Privacy Shield and Swiss-U.S. Privacy Shield Framework and Principles as set forth by the US Department of Commerce. ISCorp is committed to applying the Privacy Shield Principles to all personal data it receives. More information on the Privacy Shield and the Privacy Shield List can be found at <https://www.privacyshield.gov/list>. ISCorp is responsible for the processing of personal data it receives under the Privacy Shield Framework. ISCorp complies with the Privacy Shield Principles for all onward transfers of personal data from the EU and Switzerland, including the onward transfer liability provisions. With respect to personal data received or transferred pursuant to the Privacy Shield, ISCorp is subject to the regulatory enforcement powers of the U.S. Federal Trade Commission.

If you have an unresolved privacy concern related to personal data processed or transferred by ISCorp pursuant to the Privacy Shield that ISCorp has not addressed to your satisfaction, please contact our U.S.-based third party dispute resolution provider at no cost by at <https://www.jamsadr.com/file-an-eu-us-privacy-shield-or-safe-harbor-claim>. Under certain circumstances, you may be entitled to invoke binding arbitration when other dispute resolution procedures have been exhausted.



## Personal Information We Collect

In the course of serving our customers, ISCorp collects personal information, including the user's name, address, e-mail address, telephone number, billing information, account status, choice of services, customer communications with ISCorp, and customer logs. ISCorp may also collect or receive personal information from third party websites and services, including data received through ISCorp's customers.

## Information Collected Using Cookies

You can navigate the majority of the website without giving personal information; however, like many websites, ISCorp uses automatic data collection tools to track technical information, such as cookies, embedded web links, and web beacons. These tools collect certain information that your browser sends to our website. Examples include your browser type and the address of the website from which you arrived at our website. We may also collect information about your Internet Protocol (IP) address, the pages you visit, and the links you click. This information helps make your visit to our website easier, more efficient, and more valuable by providing you with a customized experience and recognizing you when you return.

To collect this information, when you visit the website, a "cookie" may be set on your computer. Cookies contain small amounts of information that allows our web servers to recognize you whenever you visit. ISCorp stores information that it collects through cookies, log files, and clear gifs to create settings regarding your preferences. Many browsers have an option for disabling cookies, which may prevent your browser from accepting new cookies or enable selective use of cookies. A user who has disabled cookies may not be able to access certain areas of the website.

## How Customer Information Is Used

We collect personal information for a variety of reasons such as:

- Providing services and support
- Sending marketing communications
- Creating an account
- Personalizing your experience
- Providing customer service
- Monitoring website statics



- Managing and protecting our networks

In addition, ISCorp may collect and share information, such as website usage information, from visitors to its websites for various purposes such as statistical analysis, performance optimization, and promotional uses. In the case of a business transaction, including but not limited to, a merger or sale of a portion of ISCorp's assets or business, customer information will likely be part of the assets transferred. In this event, ISCorp will notify impacted customers that their information has been transferred.

## Retention of Personal Information

ISCorp will retain your personal information as needed to fulfill the purposes for which it was collected. ISCorp will retain and use your personal information as necessary to comply with our business requirements, legal obligations, resolve disputes, protect its assets, and enforce its agreements. ISCorp stores information you provide about yourself in order to provide you with the information or services you request. ISCorp stores personal information on servers located in the United States.

## Access to Personal Information

At any time, you have the right to access, correct, or delete your personal information. Customers may access and modify their personal information by contacting the appropriate ISCorp billing organization at [infos@iscorp.com](mailto:infos@iscorp.com).

Domain name customers, who have registered a domain name through ISCorp and wish to change the Technical Contact from ISCorp to another company, may use ISCorp's Customer Support Portal (<https://support.iscorp.com>) to submit a support request. It is important to note that customer domain name registration information is made publicly available in the registry of domain names.

If you terminate your account, any association between your account and information we store will no longer be accessible through your account. However any public activity on your account prior to deletion will remain stored on our servers and will remain accessible to the public.

## Your Choices

We give you the choice of receiving a variety of information related to our services. You can manage your communication preferences by following the instructions in each promotion email from us to unsubscribe or by sending us a message to [infos@iscorp.com](mailto:infos@iscorp.com). These choices do not apply to service notifications or other required communications that are considered part of ISCorp's services, which you may receive periodically unless you stop using or cancel our services. ISCorp may also share your



personal information with its business partners or vendors, including website hosting providers. To opt-out of this sharing with third parties for their marketing purposes, please e-mail [infos@iscorp.com](mailto:infos@iscorp.com).

You have the right to opt out of (a) disclosures of your personal information to third parties not acting on our behalf and under our instructions and not identified at the time of collection or subsequently authorized and (b) uses of personal information for purposes materially different from those disclosed at the time of collection or subsequently authorized. If you wish to limit the use or disclosure of your personal information as set forth above, please e-mail [infos@iscorp.com](mailto:infos@iscorp.com) or send a letter to us at 10325 N. Port Washington Rd, Mequon, WI 53092.

## Disclosure of Customer Information and Communications

ISCorp shares information with its contracted service providers to provide you services and to evaluate the performance and use of the website. ISCorp also shares information with its customers to which you have subscribed to. ISCorp also will not, except for reasons stated below, disclose to third parties personal information or the contents of any electronic mail or other electronic communications that ISCorp stores or transmits for its customers. The circumstances under which ISCorp may disclose such electronic customer communications are when:

- it is necessary in order to provide service to the customer;
- it is necessary to protect the legitimate interests of ISCorp and its customers;
- it is required to cooperate with interception orders, warrants, public authorities, or other law enforcement or national security processes that ISCorp determines in its sole discretion to be valid and enforceable;
- it is necessary to provide to a law enforcement agency when the contents are inadvertently obtained by ISCorp and appear to pertain to the commission of a crime; and
- It is used with your consent.

ISCorp will not otherwise disclose its customers' personal and account information unless ISCorp has reason to believe that disclosing such information is necessary to identify, make contact with, or bring legal action against someone who may be causing harm or interfering with the rights or property of ISCorp, ISCorp's customers, or others, or where ISCorp has a good faith belief that the law requires such disclosure, such as in response to legal process seeking disclosure of such information.

ISCorp disclaims any intention to censor, edit, or engage in ongoing review or surveillance of communications stored on or transmitted through its facilities by customers or others. ISCorp may, however, review, delete, or block access to communications that may harm ISCorp, its customers, or

third parties. The grounds on which ISCorp may take such action include, but are not limited to, actual or potential violations of ISCorp's Prohibited Uses Policy.

## Data Security

ISCorp protects the confidentiality of its customers' information, account information, and personal communications. To secure the information collected online, prevent unauthorized access, maintain data accuracy, and ensure only appropriate use of information that is collected from customers, ISCorp has implemented appropriate physical, electronic, and managerial procedures. Further, ISCorp requires that employees keep customer information confidential. ISCorp cautions its customers and website visitors that no medium of communication, including the Internet, is entirely secure.

## Children's Privacy

ISCorp does not knowingly collect personal information from children under the age of 13 without appropriate parental or guardian consent. Some ISCorp customers may provide services for educational institutions and school systems that allow parents and their children to access and view academic information through that customer's website or application. Those websites or applications are governed by ISCorp's customer's privacy policy and are NOT governed by this Privacy Policy.

## Notification of Changes

ISCorp's policies and procedures for handling customer information have been created with the understanding that Internet technologies are still evolving and that Internet business methods are continuing to evolve to meet the needs and opportunities of the changing technologies. As a result, ISCorp reserves the right to modify its policies and procedures at any time, so please review it frequently. If we decide to change this privacy statement in any material way, we will notify you by amending the "Last Updated" date at the top of this page. We may also notify you by other means prior to the changes taking effect, such as by posting a notice on our website or sending you a notification. By continuing to use our website after such revisions are in effect, you accept and agree to the revisions.

